

WasteDataFlow user survey 2011

WasteDataFlow User Group

1 March 2011

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“A terrible waste of money. A simple spreadsheet, with basic data necessary for LATS and EU recycling performance submitted quarterly should suffice”

- Policy Review
- National Indicators
- Single Data List
- Review of Government Data

- England focus
- Designed for LAs and end users
- Feedback to inform response
- UKSA assessment

- Over 400 responses
- Over 750 individual comments
- Survey will remain live until mid March

- Thank you for your input!

Perspective (2)

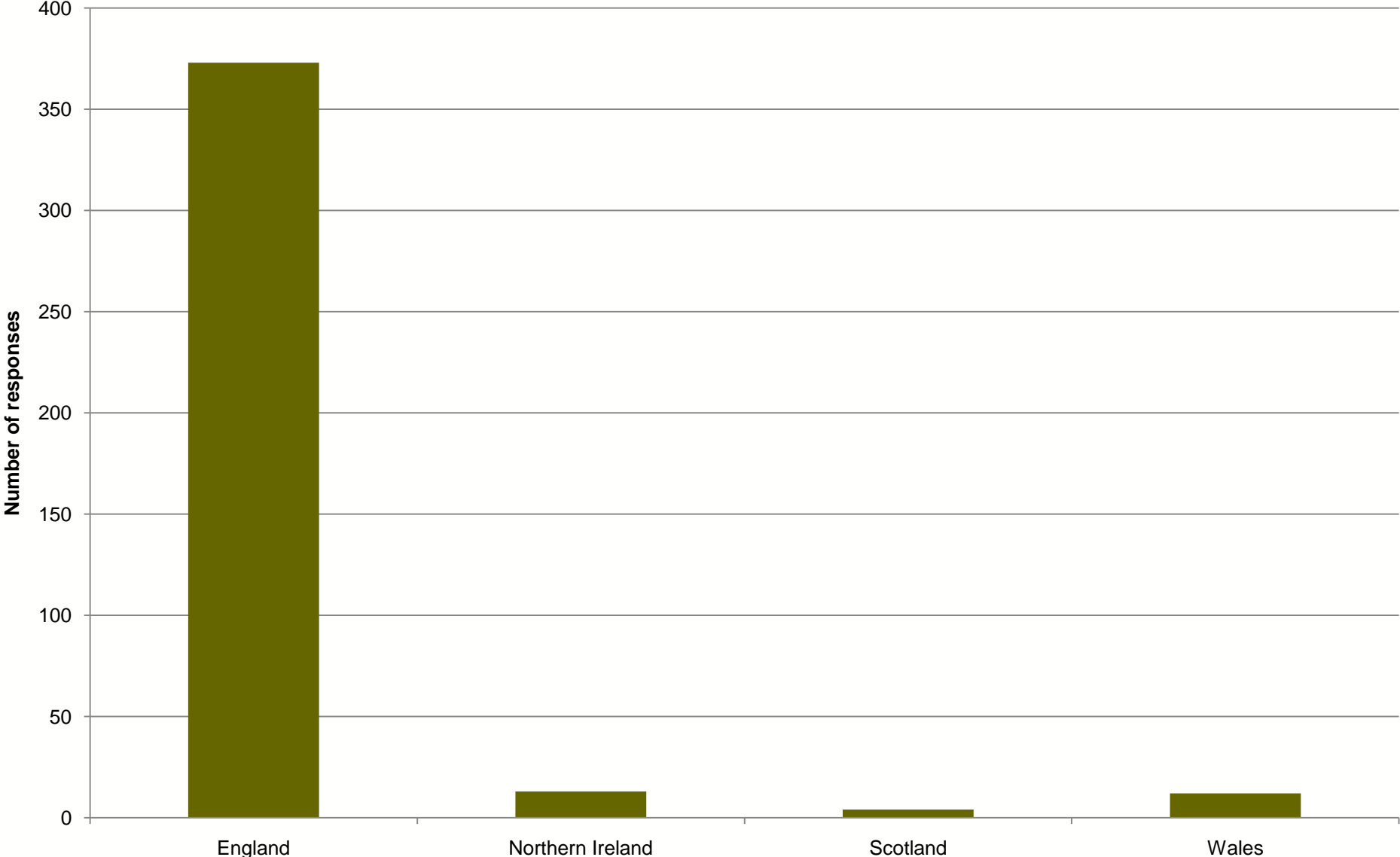
“We recognise the importance of the system
and would like it to remain”

Which country are you most interested in as a WasteDataFlow user?

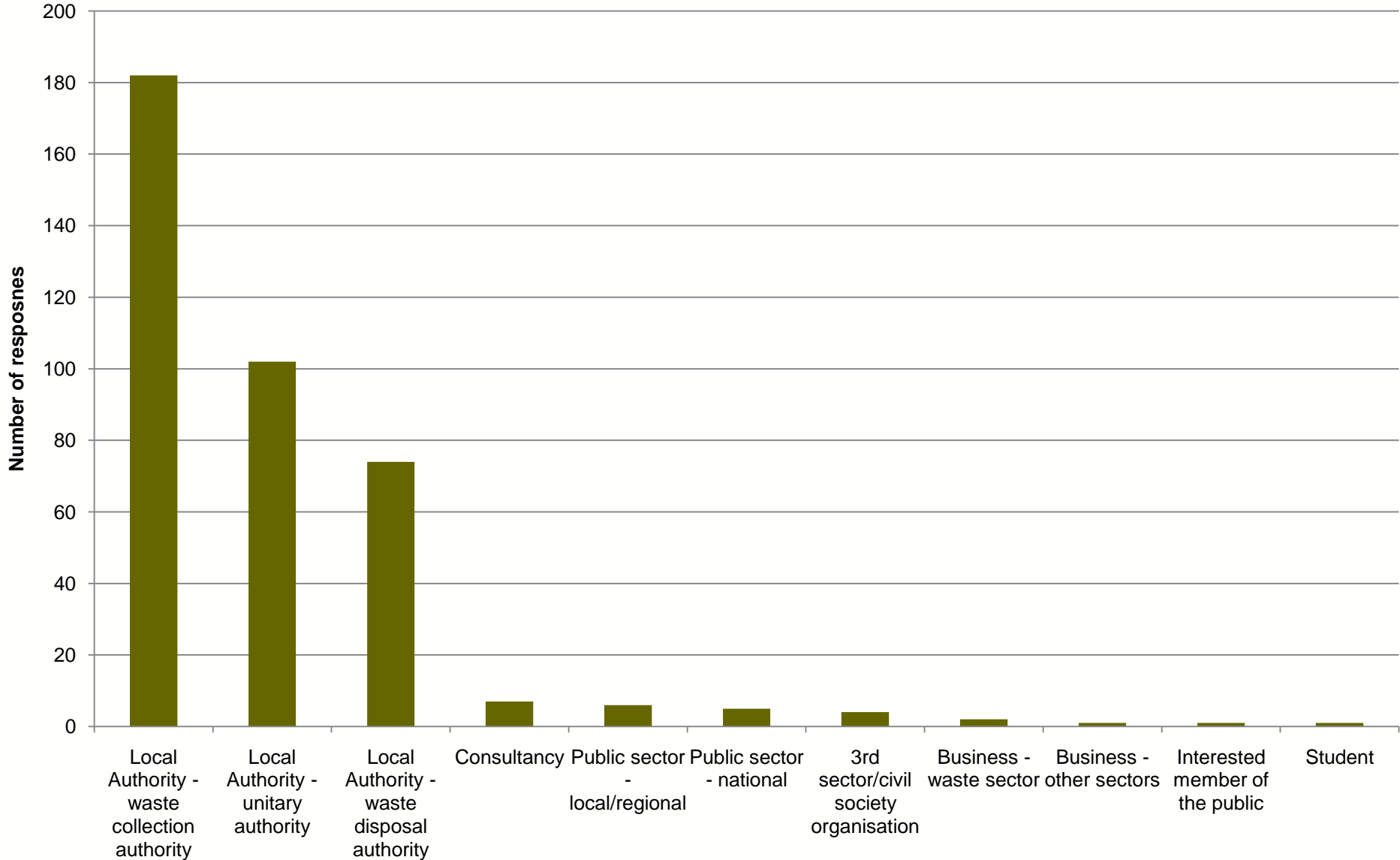


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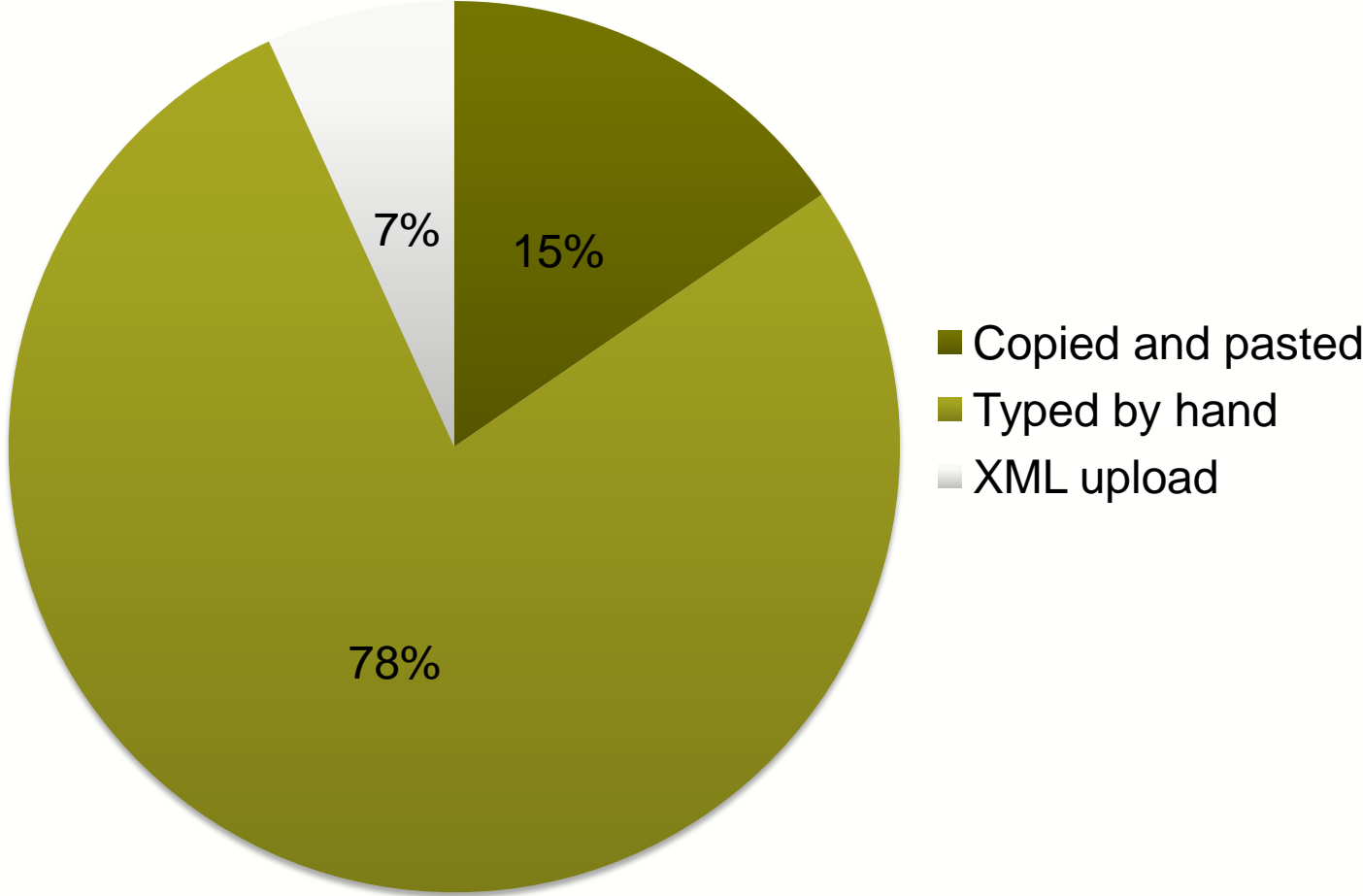


How would you describe your occupation?



“finding the destinations for waste, neither us, our contractors or WDF use the same name for the outlets and it can be a massive task finding new outlets from the lists.”

How do you enter data?

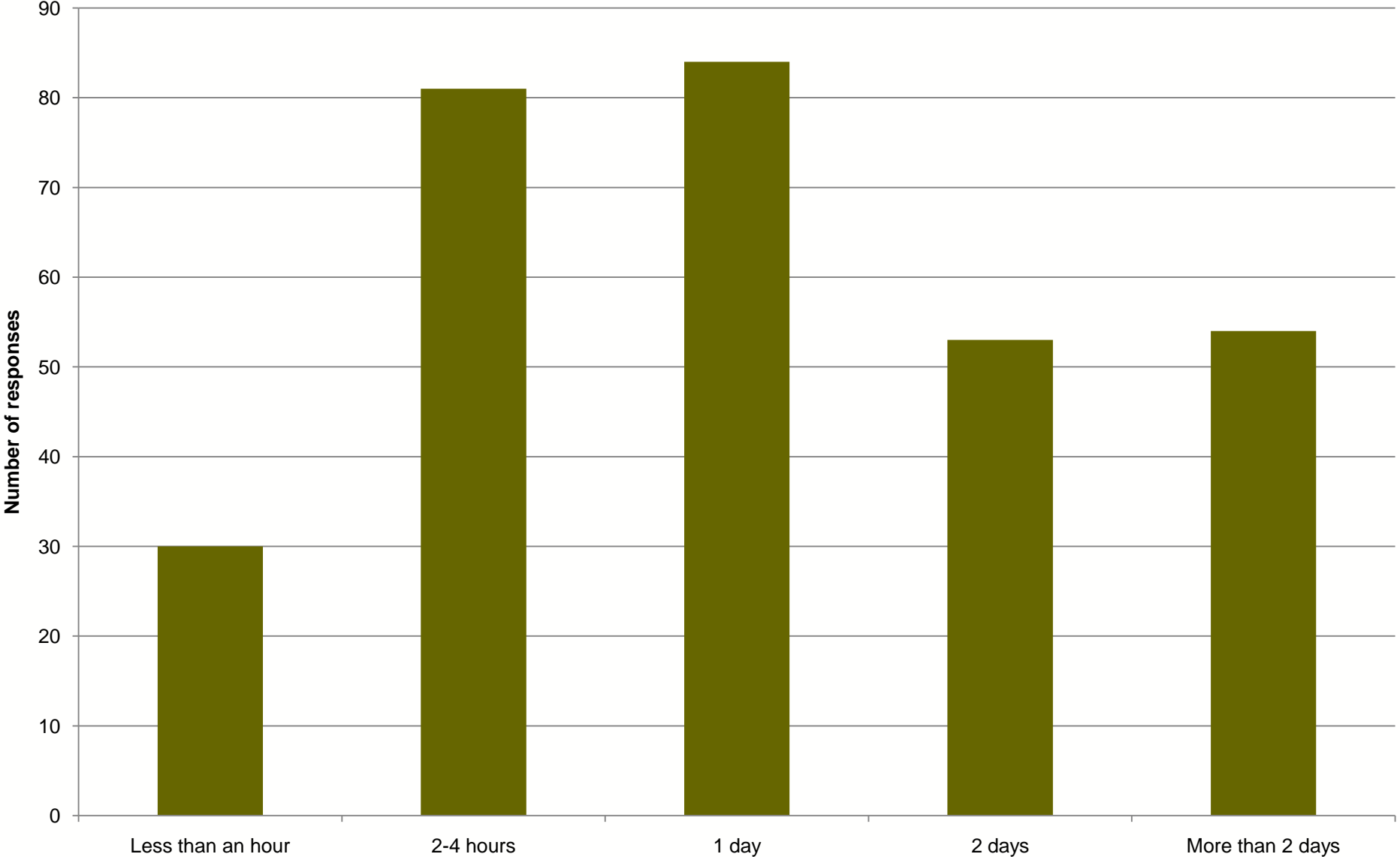


On average, how long does it take to enter the data for a quarterly return?



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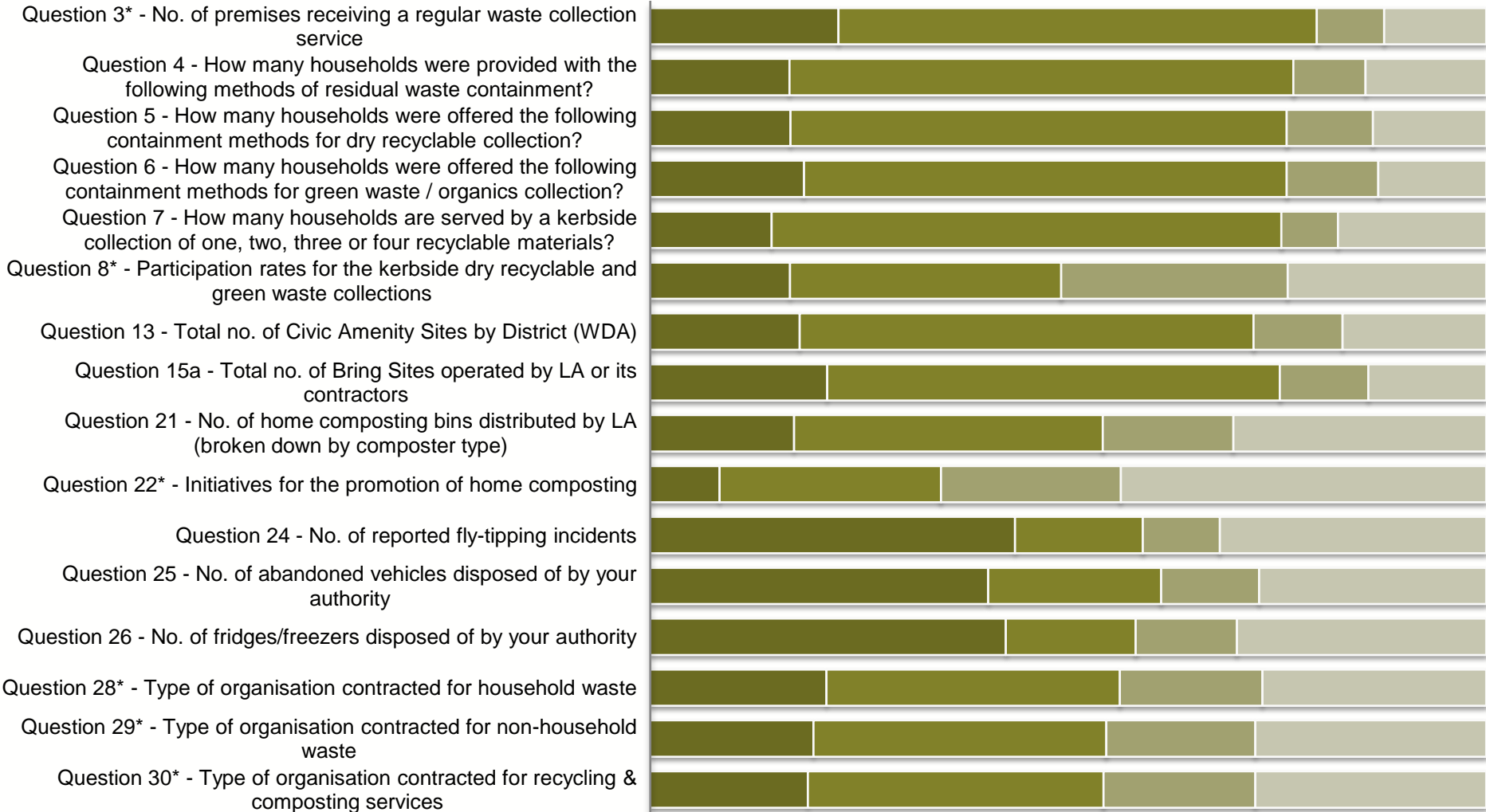
“Q24 - why do we answer this when we already have to complete FlyCapture?”

Please tell us how you think we should deal with the questions below



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■ Retain ■ Annual only ■ Optional ■ Remove



Proposed changes for April 1

- **Questions 21, 22, 28-30:** remove from questionnaire
- **Questions 3-8, 13, 15a:** move to annual, and move towards reduced detail.
- **Questions 25 & 26:** retain, based on survey response
- **Question 24:** retain pending FlyCapture review

“I find the helpdesk staff extremely helpful and their response time to any queries that I have is first rate. Thank you :-)”

Which part is the most complicated or time consuming to fill in?

- “Q19, above all else by a long way.”
 - Approx three-quarters of comments mention Q19 or destinations in general

Please tell us about any other questions you think we should also amend

- “all questions: just ask for TONNAGES to be entered - transfer stations / bulk bays, transport type etc, all unnecessary”

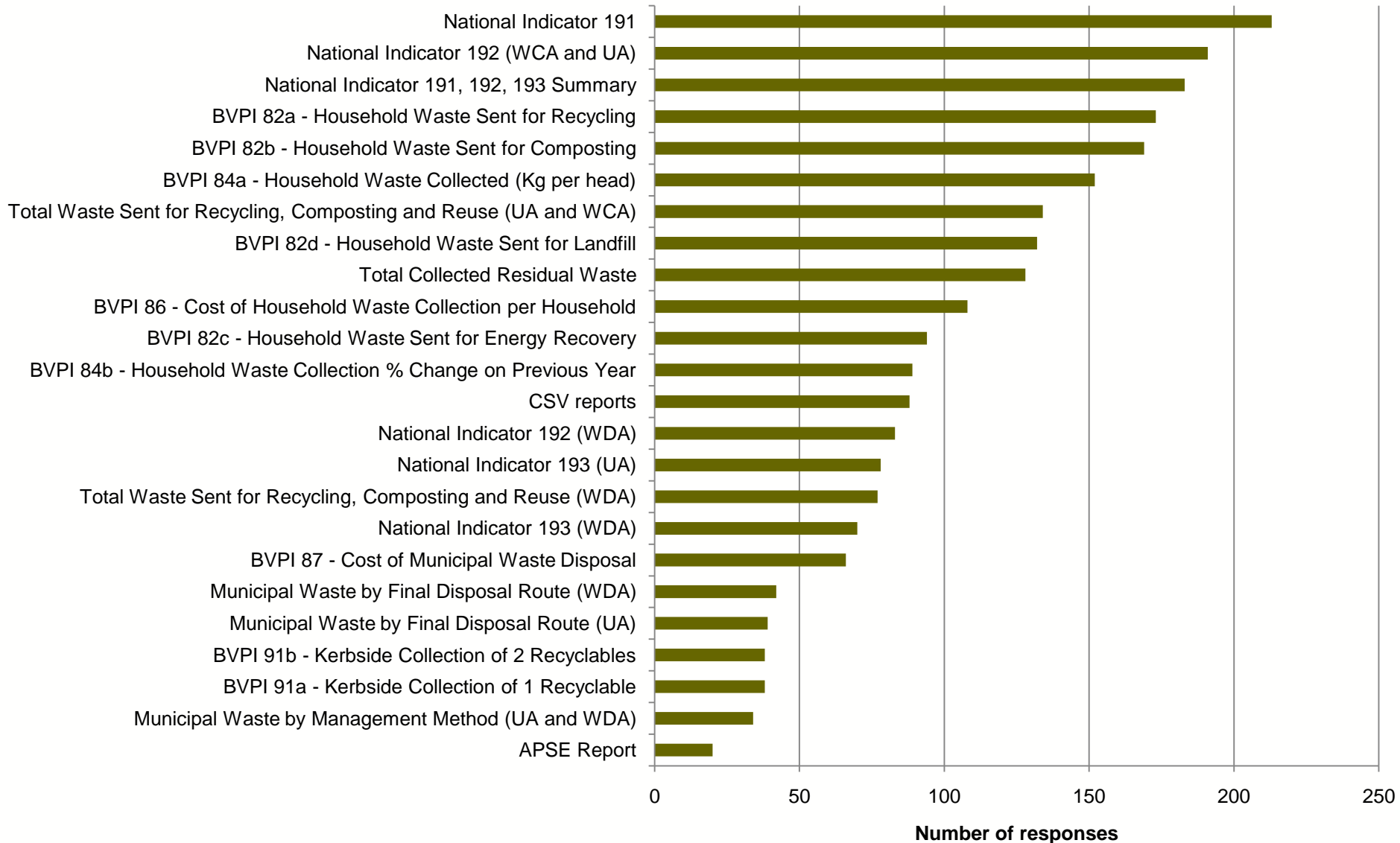
Are there any additional questions or information you would like to see added?

- “No”
- “None”
- “Definitely NOT”
- “Perhaps more focus on waste reduction?”
- “Yes! Lots!! Most important is that data should be more timely - please shorten the lag between data entry and making this data available!”

- **We should be able to make Q19/destinations easier to supply**
- **There are other question elements not required**
- **Improving reporting can reduce local FOI burdens**
- **Waste Review requirements permitting**

“Simplified access for Public users to gain information for statistical analysis rather than invoking FOI process”

Which of these WasteDataFlow data reports do you use?



Are there any reports you would like to see added?

- “Easier benchmarking, nearest neighbours”
- “More flexible reporting with facility to choose which data is required rather than a rigid set of reports to choose from.”
- “CSV extremely cumbersome to use.”

“Local councils must be encouraged to clearly specify the final destination for all their wastes.”

Please add any further comments on any aspect of WasteDataFlow

- “Wonderful system, please keep it going.”
- “Reduce the number of questions”
- “The column headings need to freeze on the screen so that as you scroll down a page you can be sure you are entering the right data in the right column.”

Please add any further comments on any aspect of WasteDataFlow

- “Make it statutory for WCAs to complete WDF and remove the responsibility of WDAs for WCA data.”
- “We recognise the importance of the system and would like it to remain”

Please add any further comments on any aspect of WasteDataFlow

- “Regardless of the hate that this system receives, there's a lot of information within that could be developed and taken a lot further with great potential. “

Please add any further comments on any aspect of WasteDataFlow

- “it would be nice to see a spot somewhere where advice and guidance can be made to LAs on how to handle their own data. We as an authority hold several spreadsheets covering all of our waste flows and monitoring ones behind to monitor these. Other authorities are probably doing the same thing but in their own way”

Next Steps Summary

- Fix 'quick win' questions for April
- Work towards longer term question improvements
- Coordinate with policy initiatives
- Maximise LA benefits of WDF to the public
- Practical WDF usability enhancements

“I appreciate being asked to take part in this survey. WasteData Flow is the most valuable tool that I use. It is irreplaceable.”

Thank you

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WasteDataFlow Helpdesk

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